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7-18-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Group Art Unit: 3629

DAVID JOHN FORD, ET AL.

Examiner: Unknown

Serial No.: 10/064,962

Filed: September 4, 2002

For: ONLINE METHOD AND SYSTEM FOR ADVISING  
CUSTOMERS ON SERVICE NEEDS, FACILITATING THE  
SCHEDULING OF VEHICLE SERVICE APPOINTMENTS,  
AND CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: FMC 1438 PUS / 201-1431

**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
U.S. Patent & Trademark Office  
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Alexandria, VA 22313-1450

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**GROUP 3600**

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and § 1.97-1.98, the references listed and identified on the attached Forms PTO/SB08A and PTO/SB08B are being submitted herewith for consideration by the Examiner.

While this Statement is being filed in compliance with the duty of disclosure, citation of the attached references is not to be construed as an admission that any of the reference(s) are "material" as defined under 37 C.F.R. § 1.56(b).

**CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8**

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Date of Deposit

Matthew M. Jakubowski  
Name of Person Signing

*Matt Jakubowski*  
Signature

A copy of each reference listed on the attached Forms PTO/SB08A and PTO/SB08B is included herewith. Consideration and entry into the record of these references is respectfully requested.

Respectfully submitted,  
**DAVID JOHN FORD, ET AL.**

By: *Matt Jakubowski*  
Matthew M. Jakubowski  
Reg. No. 44,801  
Attorney/Agent for Applicant

Date: 7/3/3

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PTO/SB/08A (10-96) [MODIFIED]

Approved for use through 10/31/99. OMB 0651-0031

Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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Substitute for Form 1449A/PTO				<i>Complete if Known</i>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>				Application Number	10/064,962
				Filing Date	September 4, 2002
				First Named Inventor	David John Ford, et al.
				Group Art Unit	3629
				Examiner Name	Unknown
(use as many sheets as necessary)					
Sheet	1	of	2	Attorney Docket Number	FMC 1438 PUS / 201-1431

## **U.S. PATENT DOCUMENTS**

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## **FOREIGN PATENT DOCUMENTS**

Examiner Signature		Date Considered	
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**\*EXAMINER:** Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> See attached Kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

<sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.



Substitute for Form 1449B/PTO				<b>Complete if Known</b>	
				<b>Application Number</b>	10/064,962
				<b>Filing Date</b>	September 4, 2002
				<b>First Named Inventor</b>	David John Ford et al.
				<b>Group Art Unit</b>	3629
				<b>Examiner Name</b>	Unknown
Sheet	1	of	2	Attorney Docket Number	FMC 1438 PUS / 201-1431

### OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
		Web Site, <a href="http://nitra.acuradealer.com/tischer/en_US/ServiceApptFor.jsp">http://nitra.acuradealer.com/tischer/en_US/ServiceApptFor.jsp</a> Service Appointment Request, printed on 3/3/03, 2 pages	
		Web Site, <a href="http://www.passportnissanva.com/cgi-bin/formLibrary/form.asp">http://www.passportnissanva.com/cgi-bin/formLibrary/form.asp</a> , Schedule Service, printed on 3/3/03, 2 pages	
		Web Site, <a href="http://myautogarage.com/index.jsp">http://myautogarage.com/index.jsp</a> , Registration, printed on 1/20/03, 5 pages.	
		Web Site, <a href="http://www.joeauto.com/">http://www.joeauto.com/</a> , printed on 1/20/03, 6 pages.	
		Web Site, <a href="http://autos.yahoo.com/maintain.html">http://autos.yahoo.com/maintain.html</a> , printed on 1/20/03, 3 pages.	
		Web Site, <a href="http://www.cobaltgroup.com/products/nitra.jsp">http://www.cobaltgroup.com/products/nitra.jsp</a> , printed on 1/20/03, 2 pages.	
		Web Site, <a href="http://xtime.com/solutions/auto.html">http://xtime.com/solutions/auto.html</a> , Xtime Solutions, printed on 1/20/03, 2 pages.	
		Web Site, <a href="http://www.disobey.com/ghostsites/show_exhibit.shtml/jacknabbit">http://www.disobey.com/ghostsites/show_exhibit.shtml/jacknabbit</a> , jacknabit.com, printed on 1/20/03, 1 page.	
		Web Site, <a href="http://www.timehighway.com/">http://www.timehighway.com/</a> , printed on 1/20/03, 2 pages	

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<sup>1</sup>Unique citation designation number. <sup>2</sup>Applicant is to place a check mark here if English language Translation is attached.



**Substitute for Form 1449B/PTO**

## **INFORMATION DISCLOSURE STATEMENT BY APPLICANT**

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Sheet

2

of

2

Attorney Docket Number

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 Substitute for Form 1449B/PTO <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(use as many sheets as necessary)</i>				<i>Complete if Known</i>	
				Application Number	10/064,962
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				Examiner Name	Unknown
Sheet	2	of	2	Attorney Docket Number	FMC 1438 PUS / 201-1431

#### **OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS**

<b>Examiner Signature</b>		<b>Date Considered</b>	
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